Michèle Boshoff

**Editorial services**

BA Hons (UPE) (Translation)

Associate member: Professional Editors’ Guild (PEG)

***Language editing of manuscript***

This letter is to confirm that I have proofread and language-edited a manuscript of Prof Edwin Theron, entitled ‘*Using servicescape to manage student commitment towards a higher education institution*’. I have attended to language and grammar; tenses; punctuation; consistency (as far as possible); spelling; unnecessary repetition; and appropriate academic register. The service did not include critical reading from an academic point of view, e.g. logical structure, flow, research methodology, empirical results, and the presentation of tables and figures. As instructed by the author, technical editing (i.e. general format of the manuscript) and the editing of the references list were also not attended to.

Queries were highlighted for the author’s further consideration.

Thank you

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